

CTR Employer Survey Report

Thank you for completing your Commute Trip Reduction survey. This report contains the survey results.

Employer Id : E32318

Employer : Alorica

Worksite : Alorica - Downtown

Street : 157 S Howard St

Jurisdiction : City of Spokane

Survey Date : 5/22/2017

Survey Type : Paper

Response Rate : 96%

Drive Alone & One-Way VMT Rates at this Worksite

Employees and Survey Response Information

Drive Alone : 42.4%

Reported Total Employees at Worksite: 349

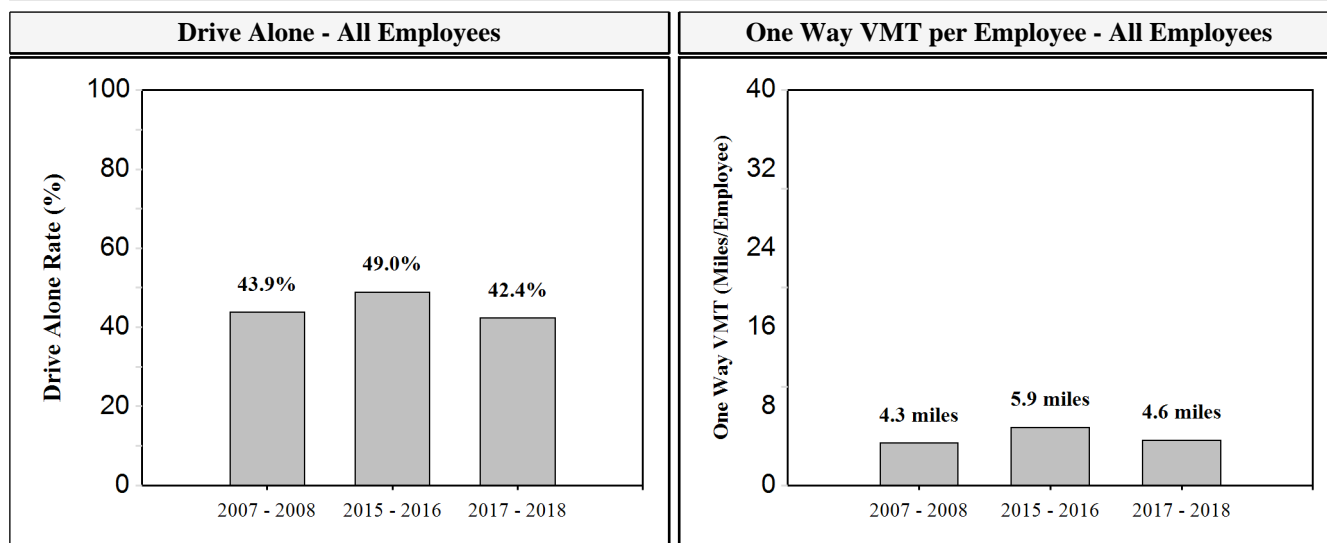
Surveys Distributed : 349

One-Way VMT per employee : 4.6

Surveys Returned : 336

Surveys Returned by CTR Affected Employees : 204

Total Estimated CTR - Affected Employees at Worksite : 212



Site History and Goal

Cycle	Drive Alone - All	Drive Alone - CTR Affected	VMT / Employee - All	VMT / Employee - CTR Affected
2007 - 2008	43.9%	47.0%	4.3	4.8
2009 - 2010	47.1%	48.5%	4.8	4.6
2011 - 2012	48.8%	53.8%	5.0	5.4
2013 - 2014	41.6%	48.8%	6.7	7.2
2015 - 2016	49.0%	53.7%	5.9	7.6
2017 - 2018	42.4%	44.4%	4.6	4.7
2019 - 2020	N/A	N/A	N/A	N/A
Goal	TBD	TBD	TBD	TBD
Percent Change	-3.4%	-5.5%	7.0%	-2.1%

Comparison Between Rates With and Without Fill-In

The survey response rate is indicated on Page 1. To encourage a response rate of at least 70%, additional drive alone trips are added to survey results for worksites with a response rate of less than 70%. For these worksites it is assumed that non-responding employees between the actual response rate and 70% drive alone 5 days a week. These additional trips represent the "Fill-In" applied. Note that fill-in is not applied to a worksite's first survey in the 2007 to 2012 cycle (their baseline survey).

	2007 - 2008	2015 - 2016	2017 - 2018
Drive Alone - All Employees*	43.9%	49.0%	42.4%
Drive Alone - CTR Affected Employees*	47.0%	53.7%	44.4%
VMT/Employee - All Employees	4.3	5.9	4.6
VMT/Employee - CTR Affected Employees	4.8	7.6	4.7

* Drive alone rate includes one person motorcycles.

Congratulations! You achieved a survey response rate of 70% or higher on this survey. Fill-in comparison for previous surveys, if applicable, are included in the chart above.

GHG Emissions: Total for Drive Alone, Carpools, Vanpools

Annual Greenhouse Gas Emissions (Metric Tons CO₂e) for Roundtrip Commute*

Value	2007 - 2008	2015 - 2016	2017 - 2018
Emissions for Surveyed Employees	404	393	337
Estimated Emissions for Total Employment	479	443	350

* Estimated based on VMT from commuters driving alone, carpooling, vanpooling, or motorcycling, without fill-in applied.

Bus Transit Passenger Miles and Rail Transit Passenger Miles*

Annual Transit Passenger Miles (includes Roundtrip Commute)	2007 - 2008	2015 - 2016	2017 - 2018
Bus Annual Passenger Miles - Estimated for Total Employment	570,788	270,718	363,957
Bus Annual Passenger Miles - Surveyed Employees	480,900	240,300	350,400
Ferry Annual Passenger Miles - Estimated for Total Employment	0	0	0
Ferry Annual Passenger Miles - Surveyed Employees	0	0	0
Train/Light Rail/Streetcar Annual Passenger Miles - Estimated for Total Employment	0	0	0
Train/Light Rail/Streetcar Annual Passenger Miles - Surveyed Employees	0	0	0

* Transit passenger miles can be used to gauge changes in transit usage, and also to calculate greenhouse gas emissions from transit commute trips. However, emissions attributable to transit vary widely, depending on the efficiency/energy source of transit vehicles and transit vehicle passenger load (typically ranging from 0.1 to 0.9 pounds CO₂e emissions/passenger mile). Employers are strongly encouraged to contact their local transit agencies for more precise information on GHG emissions for their transit trips. If nothing else is available, the value of 0.47 pounds (0.00021 metric tons) per passenger mile can be used to estimate CO₂e emissions for bus transit, and 0.39 pounds (0.00018 metric tons) CO₂e emissions per passenger mile for train/light rail/streetcar.

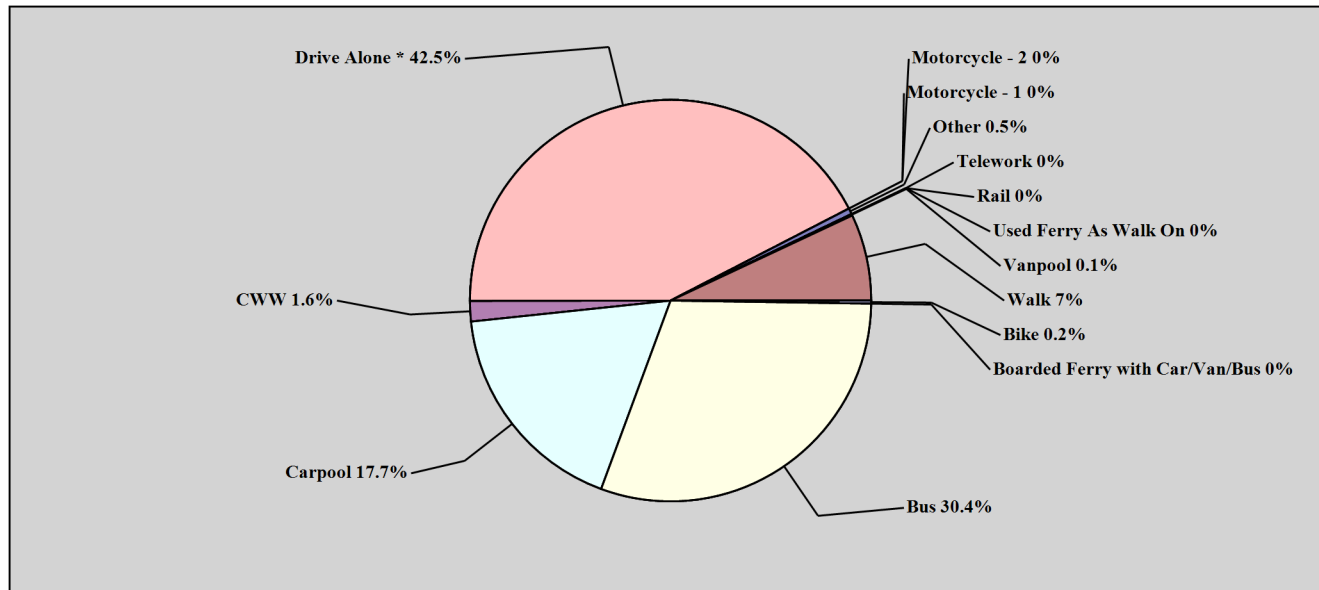
Q3.

One way, how many miles do you commute from home to your usual work location?
Average one-way distance home to work: 10.8 miles

Commute Trips By Mode - All Employees

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - All Employees



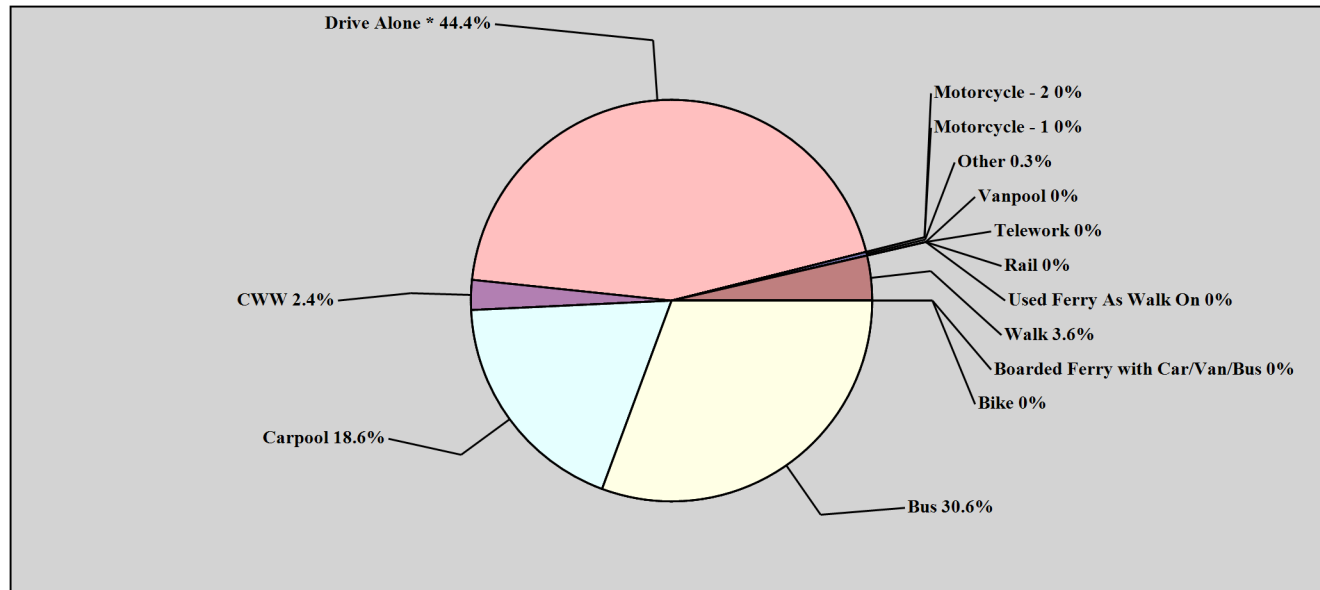
Mode	Trips During This Survey Week	% of Trips During This Survey Week	% of Trips During Previous Survey Week	Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During Previous Survey Week
Drive Alone *	700	42.5%	48.3%	153	45.5%	55.4%
Carpool	292	17.7%	20.2%	73	21.7%	25.9%
Vanpool	2	0.1%	0.4%	1	0.3%	0.9%
Motorcycle - 1	0	0.0%	0.5%	0	0.0%	0.9%
Motorcycle - 2	0	0.0%	0.0%	0	0.0%	0.0%
Bus	501	30.4%	19.3%	114	33.9%	23.4%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	4	0.2%	0.8%	1	0.3%	1.6%
Walk	115	7.0%	8.3%	26	7.7%	10.1%
Telework	0	0.0%	0.1%	0	0.0%	0.3%
CWW	27	1.6%	1.7%	23	6.8%	3.2%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	8	0.5%	0.4%	3	0.9%	0.6%

* Drive alone mode includes fill-in, where applicable.

Commute Trips By Mode - Affected Employees

Q.4a: Last week, what type of transportation did you use each day to commute TO your usual work location? (Mode used for the longest distance.)

Mode Split - Affected Employees



Mode	Trips During This Survey Week	% of Trips During This Survey Week	% of Trips During Previous Survey Week	Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During This Survey Week	% of Employees Who Used This Mode at Least Once During Previous Survey Week
Drive Alone *	444	44.4%	52.9%	96	47.1%	60.6%
Carpool	186	18.6%	17.9%	45	22.1%	22.6%
Vanpool	0	0.0%	0.9%	0	0.0%	1.9%
Motorcycle - 1	0	0.0%	0.8%	0	0.0%	1.3%
Motorcycle - 2	0	0.0%	0.0%	0	0.0%	0.0%
Bus	306	30.6%	17.6%	69	33.8%	21.9%
Rail	0	0.0%	0.0%	0	0.0%	0.0%
Bike	0	0.0%	1.0%	0	0.0%	2.6%
Walk	36	3.6%	7.0%	10	4.9%	9.0%
Telework	0	0.0%	0.1%	0	0.0%	0.6%
CWW	24	2.4%	1.0%	21	10.3%	1.9%
Boarded Ferry with Car/Van/Bus	0	0.0%	0.0%	0	0.0%	0.0%
Used Ferry As Walk On	0	0.0%	0.0%	0	0.0%	0.0%
Other	3	0.3%	0.7%	1	0.5%	0.6%

* Drive alone mode includes fill-in, where applicable.

Alternative Modes - Number of Employees Who Used a Non-Drive Alone Mode:

Non-Drive Alone Number Of Days	Exactly this # of Employees	Exactly this % of Employees	At least # of Employees	At least % of employees
0 Day	130	39%	336	100%
1 Days	13	4%	206	61%
2 Days	8	2%	193	57%
3 Days	3	1%	185	55%
4 Days	13	4%	182	54%
5 Days	159	47%	169	50%
6 or More Days	10	3%	10	3%

Work Schedules By Group - All Employees (This table shows the relationship between work schedule and commute mode)

Employees who worked:	Drive Alone 5 days / week		Drive Alone 3 or 4 days / week		Used Bus At Least 3 days / week		Carpooled At Least 3 days / week		Used Rail At Least 3 days / week		Vanpooled At Least 3 times / week		Biked or Walked At Least 3 Days / week		Used 'Other' Modes At Least 3 Days / week		Used Non-Drive Alone At Least 3 Days / week	
5 days a week	109	36.1%	13	4.3%	94	31.1%	53	17.5%	0	0%	0	0%	22	7.3%	1	0.3%	171	56.6%
4 days a week (4/10s)	0	0%	13	48.1%	7	25.9%	3	11.1%	0	0%	0	0%	1	3.7%	1	3.7%	13	48.1%
3 days a week	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
9 days in 2 weeks (9/80)	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
7 days in 2 weeks	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%
Other	0	0%	6	100%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%	0	0%

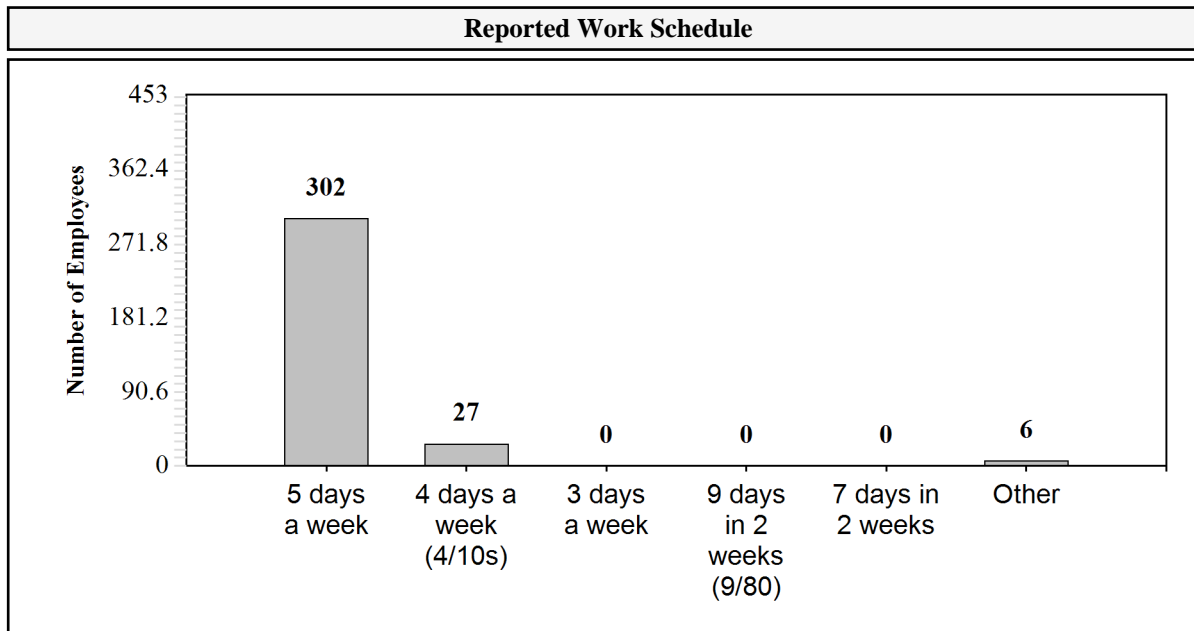
Count by Occupancy of Carpools, Vanpools, and Motorcycles

Q.4b If you used a carpool or vanpool as part of your commute, or if you ride a motorcycle, how many people (age 16 or older) are usually in the vehicle?

Ridesharing Occupancy	Mode	Response Count
1	Motorcycle	0
2	Motorcycle	0
2	Carpool	246
3	Carpool	46
4	Carpool	0
5	Carpool	0
>5	Carpool	0
<5	Vanpool	2
5	Vanpool	0
6	Vanpool	0
7	Vanpool	0
8	Vanpool	0
9	Vanpool	0
10	Vanpool	0
11	Vanpool	0
12	Vanpool	0
13	Vanpool	0
14	Vanpool	0
15	Vanpool	0

Reported Work Schedule - All Employees

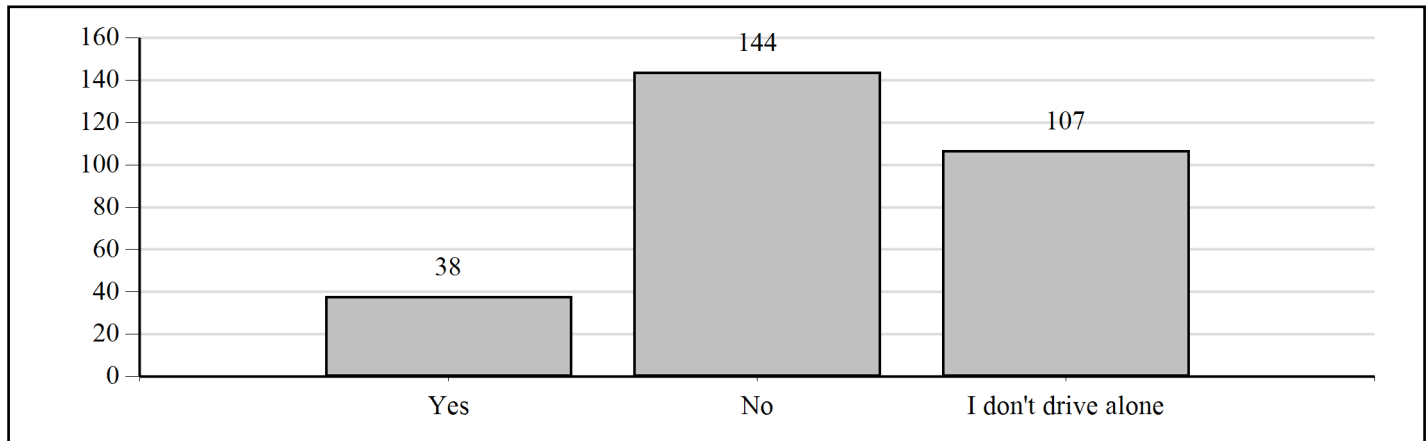
Q.5 Which of the following best describes your work schedule?



Reported Work Schedule	# Of Responses	% Of Employees
5 days a week	302	90.1%
4 days a week (4/10s)	27	8.1%
3 days a week	0	0%
9 days in 2 weeks (9/80)	0	0%
7 days in 2 weeks	0	0%
Other	6	1.8%

Parking and Telework

Q.9: On the most recent day that you drove alone to work, did you pay to park? (Mark "yes" if you paid that day, if you prepaid, if you are billed later, or if the cost of parking is deducted from your paycheck.)



Q.10: How many days do you typically telework?

Telework Frequency	# of Responses	% of Responses
No Answer/Blank	3	0.9%
I don't telework	330	98.2%
Occasionally, on an as-needed basis	1	0.3%
1-2 days/month	1	0.3%
1 day/week	1	0.3%
2 days/week	0	0.0%
3 days/week	0	0.0%

Reasons for driving alone to work/not driving alone to work

Q11. When you do not drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
To save money	132	22.5%
Other	75	12.8%
Cost of parking or lack of parking	69	11.8%
Driving myself is not an option	67	11.4%
Environmental and community benefits	64	10.9%
Free or subsidized bus, train, vanpool pass or fare benefit	62	10.6%
Financial incentives for carpooling, bicycling or walking.	51	8.7%
Personal health or well-being	48	8.2%
Emergency ride home is provided	8	1.4%
Preferred/reserved carpool/vanpool parking is provided	7	1.2%
To save time using the HOV lane	1	0.2%
I have the option of teleworking	1	0.2%
I receive a financial incentive for giving up my parking space	1	0.2%

Q12. When you drive alone to work, what are the three most important reasons?

Question Text	# of Responses	% of Responses
I like the convenience of having my car	156	28.1%
Riding the bus or train is inconvenient or takes too long	127	22.9%
Other	121	21.8%
Family care or similar obligations	54	9.7%
My commute distance is too short	34	6.1%
Bicycling or walking isn't safe	32	5.8%
My job requires me to use my car for work	11	2.0%
I need more information on alternative modes	10	1.8%
There isn't any secure or covered bicycle parking	10	1.8%

Employee Transit Use - All Employees

Q 13. Please indicate the number of one-way transit or walk-on ferry trips you took last week on each system listed below (for any purpose, not just getting to and from work). Please select "Other" if your transit isn't listed.

Trips/Week	Employees Making This Many Transit Trips in a Week									
	Community Transit	Everett Transit	Intercity Transit	King County Metro	Kitsap Transit	Pierce Transit	Sound Transit	Whatcom Transportation Authority	Ferry as Walk-On	Other
1	1	0	0	0	0	0	0	0	0	10
2	2	0	0	0	0	0	0	0	1	5
3	0	0	0	0	0	0	0	0	0	6
4	3	0	0	0	0	0	0	0	0	4
5	3	0	0	0	0	0	0	0	0	18
6	1	0	0	0	0	0	0	0	0	6
7	1	0	0	0	0	0	0	0	0	4
8	2	0	0	0	0	0	0	0	0	4
9	0	0	0	0	0	0	0	0	0	2
10	5	0	0	0	0	0	0	0	0	31
11 or more	3	0	0	0	0	0	0	0	0	20
# Of Employees using Transit	21	0	0	0	0	0	0	0	1	110
Total One-Way Transit Trips Per Week	160	0	0	0	0	0	0	0	2	849

Employee Transit Use - Affected Employees

Q 13. Please indicate the number of one-way transit or walk-on ferry trips you took last week on each system listed below (for any purpose, not just getting to and from work). Please select "Other" if your transit isn't listed.

Trips/Week	Employees Making This Many Transit Trips in a Week									
	Community Transit	Everett Transit	Intercity Transit	King County Metro	Kitsap Transit	Pierce Transit	Sound Transit	Whatcom Transportation Authority	Ferry as Walk-On	Other
1	1	0	0	0	0	0	0	0	0	3
2	1	0	0	0	0	0	0	0	1	3
3	0	0	0	0	0	0	0	0	0	2
4	3	0	0	0	0	0	0	0	0	2
5	1	0	0	0	0	0	0	0	0	10
6	1	0	0	0	0	0	0	0	0	4
7	1	0	0	0	0	0	0	0	0	3
8	2	0	0	0	0	0	0	0	0	4
9	0	0	0	0	0	0	0	0	0	2
10	4	0	0	0	0	0	0	0	0	18
11 or more	2	0	0	0	0	0	0	0	0	13
# Of Employees using Transit	16	0	0	0	0	0	0	0	1	64
Total One-Way Transit Trips Per Week	118	0	0	0	0	0	0	0	2	532

Commute Mode By ZipCode for All Employees

Q8. What is your home zip code?

Home Zip code	Total Employees	Employee Percentage	Weekly Count of Trips By Mode												
			Drive Alone	Carpool	Vanpool	Motorcycle	Bus	Train	Bike	Walk	Telework	CWW	Ferry (Car/Van/Bus)	Ferry (walk-on)	Other
	1	0.30%	0	0	0	0	5	0	0	0	0	0	0	0	0
83814	1	0.30%	4	0	0	0	0	0	0	0	0	1	0	0	0
83815	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
83849	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
88201	1	0.30%	0	1	0	0	4	0	0	0	0	0	0	0	0
92233	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
99001	9	2.68%	16	20	0	0	10	0	0	0	0	0	0	0	0
99003	1	0.30%	4	0	0	0	0	0	0	0	0	1	0	0	0
99004	8	2.38%	9	2	0	0	23	0	0	2	0	2	0	0	0
99009	3	0.89%	0	15	0	0	0	0	0	0	0	0	0	0	0
99014	1	0.30%	4	0	0	0	0	0	0	0	0	0	0	0	0
99016	2	0.60%	10	0	0	0	0	0	0	0	0	0	0	0	0
99021	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
99022	2	0.60%	10	0	0	0	0	0	0	0	0	0	0	0	0
99026	3	0.89%	5	10	0	0	0	0	0	0	0	0	0	0	0
99027	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
99032	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
99037	5	1.49%	24	0	0	0	0	0	0	0	0	0	0	0	0
99108	1	0.30%	3	0	0	0	2	0	0	0	0	0	0	0	0
99181	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
992 4	1	0.30%	2	2	0	0	0	0	0	0	0	0	0	0	0
99200	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
99201	34	10.12%	31	31	0	0	25	0	0	69	0	1	0	0	0
99202	24	7.14%	36	19	0	0	50	0	0	10	0	4	0	0	0
99203	9	2.68%	29	0	0	0	6	0	0	5	0	0	0	0	0
99204	16	4.76%	34	1	0	0	12	0	0	29	0	1	0	0	3



99205	46	13.69%	85	48	0	0	90	0	0	0	0	4	0	0	1
99206	22	6.55%	58	13	0	0	29	0	0	0	0	5	0	0	4
99207	33	9.82%	69	25	0	0	70	0	0	0	0	2	0	0	0
99208	33	9.82%	55	32	0	0	79	0	0	0	0	0	0	0	0
99209	1	0.30%	5	0	0	0	0	0	0	0	0	0	0	0	0
99212	11	3.27%	39	10	0	0	5	0	0	0	0	0	0	0	0
99216	8	2.38%	24	0	0	0	15	0	0	0	0	0	0	0	0
99217	15	4.46%	43	23	0	0	8	0	0	0	0	1	0	0	0
99218	10	2.98%	9	11	0	0	29	0	0	0	0	2	0	0	0
99223	15	4.46%	27	20	2	0	17	0	4	0	0	2	0	0	0
99224	11	3.27%	21	9	0	0	22	0	0	0	0	0	0	0	0
99226	1	0.30%	4	0	0	0	0	0	0	0	0	1	0	0	0